SHIN-NY CBO Whitepaper Released

Critical Data: Supporting Community-Based Organization Information Exchange Under New York's New Medicaid Waiver

A critical component of improving the social determinants of health of Medicaid enrollees is the exchange of both health care data and social services data. New York State's 1115 Medicaid waiver demonstration, submitted to CMS in September of 2022, seeks to invest in "the inextricably linked health disparities and systemic health care delivery issues that have been highlighted and intensified by the COVID-19 pandemic." The waiver proposes the development of "a statewide data store [that] will provide the State with near real-time insights into waiver activities such as screenings and referrals" related to community-based organizations (CBOs).

NYeC, together with Manatt Health, undertook a study to better understand the challenges of data exchange between CBOs and the health care sector. Seventeen CBOs, providing a wide range of varying services, participated in an October 2022 roundtable related to CBO information sharing, the Medicaid waiver, and the SHIN-NY. Additionally, CBOs responded to two different surveys administered by NYeC. A smaller group of CBOs also shared insights during interviews with NYeC and Manatt Health.

Read the whitepaper at the button below to learn more about the study including important conclusions and take-aways: Critical Data: Supporting Community-Based Organization Information Exchange Under New York's New Medicaid Waiver.

READ THE WHITEPAPER

Version 4.0 of the SHIN-NY Privacy and Security Policies and Procedures for QEs and Participants Released

In February 2023, the New York State Department of Health (NYS DOH) released Version 4.0 of the SHIN-NY Privacy and Security Policies and Procedures for Qualified Entities and their Participants in New York State **under 10 NYCRR § 300.3(b)(1) (the SHIN-NY Policies and Procedures)**. Also released were updated versions of additional SHIN-NY Policy Guidance.

Read the full Privacy and Security Policies and Procedures for Qualified Entities and their Participants in New York State v4.0 here.

A summary of the changes reflected in version 4.0 can be viewed at the button below.

SUMMARY OF CHANGES

NYeC's Stakeholder Engagement Team Requests Your Feedback

Following over a decade of foundation-building and evolution, the SHIN-NY now connects all hospitals in New York State, is used by well over 100,000 healthcare and community-based professionals, and supports the care of millions of people who live in or receive care in New York.

NYeC's Stakeholder Engagement Team continues to gather meaningful feedback from across the continuum of care to learn how end-users interact with, and rely upon, SHIN-NY services including:

- Routine use and awareness of SHIN-NY services for patient care
- Usefulness of the information obtained via the SHIN-NY
- Potential improvements to SHIN-NY services that would increase the usage and value of the data

If your organization is connected to the SHIN-NY and you want to share your experiences with us, please email us at **info@nyehealth.org**.

CONTACT US

Upcoming Webinar: The SHIN-NY's Impact on Public Health

The Statewide Health Information Network for New York (SHIN-NY) has been the go-to solution for supporting clinicians across the care continuum with real-time patient health data at the point of care. The COVID-19 pandemic made clear that the SHIN-NY, in support of public health infrastructure and health equity, must continue to evolve its services to best meet the needs of healthcare patients and providers in New York State.

Join us on April 5, 2023 at 10:30AM to learn more about how the SHIN-NY is expanding services to impact public health by providing the real-time information that is necessary to affect tangible change in New York State.

SHIN-NY CONSENT WEBINAR

HealtheConnections Supporting Public Health: Sullivan County Use Case

HealtheConnections continues to demonstrate its commitment to supporting public health goals and objectives. Through trusted partnerships and collaborations, such as that with Sullivan County, HealtheConnections' tools assist public health professionals in their work to protect the health of our communities.

The Sullivan County Public Health Department fully utilizes the many resources HealtheConnections provides. Epidemiologist Haley Motola, MS, states, "The staff working within the Sullivan County Department of Public Health Programs help those who would otherwise have difficulty accessing care and are vital to our community health." She adds that the overall goal of her department is to prevent the spread of infectious agents and environmental concerns that harm human health and wellness, an area that regional health information exchanges like HealtheConnections are well positioned to support.

Making health information exchange data readily available to local health departments to support disease investigation and surveillance activities is a priority for HealtheConnections. In addition to the core services, we are actively collaborating with several local health departments to build new and innovative tools and reports to help them address public health priorities.

Read the full use case below.

READ MORE

Hixny Releases 2022 Annual Report

In 2022, Hixny worked on putting day-to-day improvements in place to make it even easier for providers to incorporate relevant information into patient care workflows.

We invite you to read our annual report at the link below to understand how Hixny's patient record snapshot app and social referral tool are having an impact on the regional healthcare community.

READ MORE

With Healthix, You See the Whole Picture

At every turn, Healthix is compiling data to present the whole picture of health. Expansive data sources, broadened use applications, and greater reach into the community all lead to better care and better outcomes for patients.

We are excited to share with you our 2022-23 Impact Report.

Impact Report Highlights:

- President & CEO's Message
- Board Chair Outlook
- Data Breadth
- Healthcare Professionals & Researchers
- Patients
- Market Segments
- Geographics
- The Future

Read the full Impact Report at the button below.

READ MORE

HEALTHeLINK Releases 2022 Report to the Community

HEALTHeLINK has released its 2022 Report to the Community. Highlights from the report include:

- **With support from the Milbank Memorial Fund, HEALTHeLINK conducted a study to examine if population health analytics helped to improve care quality and efficiency in primary care practices enrolled in the Centers for Medicare and Medicaid Services' Comprehensive Primary Care Plus (CPC+) program.**

- **Addition of new offerings to help drive efficiencies and improve overall quality of care, including Emergency Department Summary Reports, which immediately generate specific queries for a predefined set of data when a patient has been registered at Erie County Medical Center's emergency department.**

- **Launch and expansion of new population health-related services to help create efficiencies for health plans, provide custom metric reporting, and community research support.**

- **More than 1.1 million clinical results, such as lab tests and radiology reports and images were delivered monthly. This marks a 16% increase over 2021.**

- **Patient record lookup which enables participating HEALTHeLINK providers to instantly access a consented patient's clinical record and obtain information such as test results, medication history, etc. totaled more than 8.2 million.**

- **Finally, in 2022 alone, the HEALTHeLINK team worked on a total of 83 different projects focused on improving the HIE foundation and enhancing the services offered to its participants.**

To view the 2022 HEALTHeLINK Report to the Community, visit the button below.

READ THE REPORT

Rochester RHIO Working to Expand Community Health Indicators

Rochester RHIO is working in collaboration with Common Ground Health to develop new measures of community health using rational clinical data in the HIE. For the past several years, Community Health Indicators has provided a snapshot of rates for five key population health measures: smoking status, high blood pressure, diabetes control, adult obesity and pediatric obesity.

Through a project funded by NYeC, Community Health Indicators will expand to include measures for behavioral health, maternal health, and social determinants of health. Through this collaboration, measure specification and creation are aligned with regional population health improvement efforts and support 1115 Waiver planning.

Measures under consideration include:

- **Behavior Health: Follow-up for mental health ED visit, Follow-up for substance abuse disorder ED visit, Depression Screening Follow-up**
- **Maternal Health: Prevalence of Cesarean Births, Severe Maternal Morbidity, Prenatal Care in the First Trimester**
- **Social Determinants of Health: Prevalence of social services needs (e.g., housing, transportation, food insecurity)**

Community Health Indicators for the 13 county Finger Lakes Region are available at the button below. This website allows individuals to discover and analyze health outcomes and social determinants of health across the Finger Lakes region through customizable maps and reports.

LEARN MORE

Bronx RHIO Begins First Phase of Planning for SHIN-NY Inclusion of SDOH Data

Supported by funding from NYeC to all six QEs, Bronx RHIO is leading a statewide work group to develop functional requirements for ingestion, handling and reporting of Social Determinants of Health (SDOH) data gathered from assessment questionnaires where answers are not available through currently coded standards.

The pending 1115 Medicaid waiver and the pandemic have encouraged focus on health equity, driving the need to incorporate social data into the SHIN-NY and link it to the clinical data already in place to provide a more holistic view of health-related needs. However, unlike with clinical data where ICD-10 and other coding systems exist to standardize data from all sources, SDOH data standardization is in its infancy. Many national work groups have been working to create standards for several years, but there is still much inconsistency in the tools for data collection and interpretation of questions and answers about social needs.

The statewide Work Group is focused on identifying a common approach and requirements for ingestion, storage and interpretation of the various SDOH assessment tools that are and will be in use in New York State. We will leverage all existing standards from the Gravity Project and others, identify needs still to be met, and how to address them as new coded standards are approved. Each QE can utilize the requirements to set up its ingestion processes and data model to identify and report on SDOH needs in a standardized manner.

Join Our Team!

Healthcare technology and digital health has never been more important as it is today. Come join our team and be in the center of it all in New York State!

Current openings:

Systems Analyst, Master Data Management
Full Time | **Albany or NYC Office**

Healthcare Data Analyst
Full Time | **Albany or NYC Office**

Enterprise Architect
Full Time | **Albany or NYC Office**

Attorney
Full Time | **Albany Office**

Software Engineer
Full Time | **Albany or NYC Office**

Please continue to visit the NYeC Careers button below for future job opportunities.

NYeC is an equal opportunity employer.

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