

July 19, 2022

1PM EST

Vendor Questions and NYeC responses

1. **Is the September 2023 timeline for both phase one and phase two?** Yes, the timeline is for both phase one and phase two.
2. **In terms of 2C web-based application, does that also mean responsive to any device or is it just web?** The 2C will be used for Operations and the support team. That's not meant to be accessed on the phone or mobile but having that feature would be helpful as part build.
3. **Please explain where ADT would play a role.** ADT was the initial option however, it's going to be a CSV file along with the JSON, not an XML.
4. **Will the API development be handled by NYeC?** There are two parts to the API; the basic API shared with trusted vendors, will be NYeC's responsibility. The CCH endpoints will be the responsibility of the vendor. NYeC will integrate these endpoints exposed by the application to our secure gateway and reveal it the stakeholders.
5. **Which is required for the eligibility criteria; the security compliances or the current software Type 2 audit report?** The development will occur in NYeC's environment and since the vendor will not be accessing data from the environment, SOC 2 will not be required. The other security requirements mentioned initially are mandatory.
6. **Are both Azure and AWS can be used for the cloud platform?** No, NYeC Only Azure would be used for this initiative.
7. **Is there any quantifiable data on the size and how it will scale over the next three to five years for design considerations?** Go Live may be a slow start however, we anticipate 10-20 M records in the next 1-2 years. There will be an onboarding process for the health plans and stakeholders that will contribute to the data. At the three-year mark and beyond, we expect more traffic of queries and updates for consent. We expect the application to accommodate at least one million plus transactions within 24 hours.
8. **Will forms be processed manually or is OCR capability expected as part of the internal web-based application?** No. The website is for administrative and operational purposes with two objectives. One is the ability of authorized personnel to make status changes approved by the stakeholder. The other is the operations and support team to have visibility on incoming data via the API, so they can report on analytical or statistical data collection.

9. **Is the API expected to integrate with an IDP type system to authorize access?** No. The inner API is trusted and secure, connecting to the stakeholders. In the future, we might utilize an IDP system to connect via the Internet.

10. **Can images and diagrams be used in the submission? What font type is accepted?** Yes, images and other content can be included in the submission to illustrate your ideas. The font type should be Times New Roman 12 points.

11. **Is the system intended to contain both yes and no flags for consent?** Yes.